

**Boil Water Notice for City of Elgin Public Water Systems- Elgin Oaks Pressure plane**  
**PWS IDTX110002**  
**February 2, 2023**  
**310 N Main Street, Elgin TX 78621**

Due to reduced distribution system pressure that was caused by a prolonged power outage at the City's water treatment facility, the Texas Commission on Environmental Quality has required the City of Elgin public water system, PWS # 110002, to notify all customers of the Elgin Oaks Subdivision to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes. The City of Elgin will have packaged water available for Elgin Oaks Residents in limited quantity at 1137 Swenson Blvd Until 6:30PM Thursday February 2<sup>nd</sup> and 8:00am -5:00PM Friday February 3<sup>rd</sup>. Please call (512) 229-3251 for more information about packaged water for consumption.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Beginning January 30<sup>th</sup> and lasting through February 2<sup>nd</sup>, the central Texas area was in the midst of a winter storm that brought rain and freezing temperatures. This combination of these two weather events caused ice to accumulate on power lines and tree limbs. Many of the tree limbs broke under the additional weight of the ice and subsequently broke power lines. This occurrence happened at the City's water treatment plant and caused the plant to be without power beginning on February 2<sup>nd</sup> lasting until February 3<sup>rd</sup>. During this timeframe the City was not able to produce water to fill the elevated storage tank that serve the Elgin Oaks subdivision. This was the cause of the low water pressure. The affected area is confined to the Elgin Oaks Subdivision and water distribution System. This distributions system includes Lacy Dr., Shady Dr., Shady Cove, Pumpstation Rd. Sandy Ln., Markert Dr. and Little Sandy Dr.

If you have questions concerning this matter, you may contact Joey Miller at (512) 229-3251. The public water system customers and the executive director shall be able to reach the public water system at the numbers listed in this notice. If a customer, individual, or employee wishes to contact the executive director, please call (512) 239-4691.